

# NEVADA LIBRARY Q&A/CHECK-IN

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*10 am, Tuesday, June 16, 2020*

With guest host Joan Dalusung

Nevada State Council on Libraries and Literacy, Chair

# Tuesday @ 10 - Intentions



to promote unity,  
fraternity, and help  
build resilience



to debrief and share



to assist in the response  
phase and start the  
recovery phase.



to learn and be better  
prepared

# Nevada State Library Covid-19 toolkit



Final Reopening Guidelines  
Posted Here



<https://nsla.nv.gov/COVID19/librarians>

# Agenda

01

Phase 2 Debrief

02

PLS Data

03

Check-in

# Phase 2

Are most libraries here?

What is working & what are the challenges?



Book Drops reopened



Curbside pick-up



Virtual programs and services



On-site Services: limited hours/capacity



Staff in building, staggered schedules



Cleaning and hygiene protocols

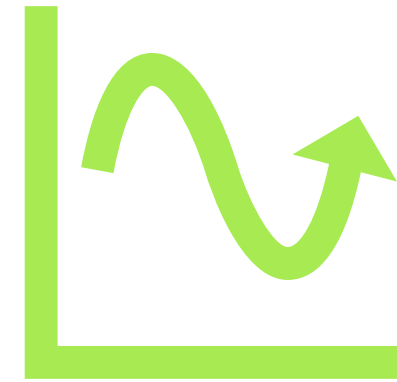


Ongoing Communication

# Public Library Survey (PLS)

Additional COVID-19 related questions:

- Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic?
- Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic?
- Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic?
- Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?
- Did the library allow users to complete registration for library cards online without having to come to the library during the Coronavirus (COVID-19) pandemic?



- Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic?
- Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?
- NOTE: Includes any contactless or minimal contact provision of circulation items. Similar terms could include curbside, vestibule, or porch pickups, delivery (mail or drop-off), drive-thru, etc.
- Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic?
- Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic?
- Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic?
- Did the library intentionally provide Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?
- Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?

- Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic?
- Number of Weeks an Outlet Closed Due to COVID-19

This is the number of weeks during the year that due to the Coronavirus (COVID-19) pandemic, an outlet building was physically closed and the public could not enter, when it otherwise would have been open.

An outlet is considered physically closed when the public cannot access any library buildings or bookmobiles, regardless of staff access. A building can be physically closed but still offer virtual, Wi-Fi, or “curbside” services outside the building.
- Number of Weeks an Outlet Had Limited Occupancy Due to COVID-19

This is the number of weeks during the year that an outlet implemented limited public occupancy practices for in-person services at the library building in response to the Coronavirus (COVID-19) pandemic.

Limited public occupancy practices can include reduced hours open, limits on the number of public members inside the physical building, appointment only on-site library use, visitor time limits, closed stacks or meeting rooms, etc.





# CHECK-IN

*Comments, concerns, observations?*

# Library Planning & Development Team

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# VIRTUAL COFFEE BREAK

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An informal, after-meeting chat opportunity